



BLOC Design - Quality Policy

To be effective in meeting customer requirements and enhance customer satisfaction, Bloc Design has created a quality management system based on the requirements of AS/NZS ISO 9001:2015. This quality management is supported by Bloc Design's various information technology systems. This will further improve the effectiveness of the management system by unifying and simplifying the many processes of a project across the whole project team.

Specific project and office procedures of the quality management system are contained within the *Bloc Design Quality Management System* which is available to all staff members. Staff members are trained with the requirements of the system.

Bloc Design believes it is important to constantly review our quality management system to make sure that our quality objectives are being met and remain suitable for our services. Regular audits are performed to maintain system compliance and integrity. The system is monitored and reviewed by our Quality Manager who makes recommendations for any policy changes.

Adam Perrier

A handwritten signature in blue ink, consisting of several vertical strokes followed by a horizontal line that tapers to the right.

Architect / Director